NOTICE OF COMMITTEE MEETING

A meeting of the Waikerie Delivers Committee will be held at the Waikerie Council Chambers, Strangman Road, Waikerie on Wednesday 5 February 2020 commencing at 5.30 pm

A light meal will be catered for committee members from 5.00 pm.

David Beaton
Chief Executive Officer
31 January 2020

AGENDA

1. Present
2. Apologies
3. On Leave
4. Community Question Time
5. Deputations
6. Member’s Declaration of Interest

Committee members are required to:
1. Consider Section 73 and 75 of the Local Government Act 1999 and determine whether they have a material, actual or perceived conflict of interest in any matter to be considered in the agenda, and

2. Disclose these interests in accordance with the requirements of Sections 74 and 75A of the Local Government Act 1999 on the approved ‘Declaration of Committee Members Conflict of Interest’ form (accessible via council’s website or upon request) and forward to the responsible officer no later than 12 noon on the day prior to the meeting.
7. Confirmation of minutes of previous meeting

Minutes of meeting held 8 January 2020 (attached)

Recommendation:
That the minutes of the Waikerie Delivers Committee meeting held 8 January 2020 be taken as read and confirmed.

8. Business Arising

9. Questions without Notice

10. Questions on Notice

11. Business

11.1 Waikerie Ageing Well Strategy
Consultants from XLR8 will conduct a one hour workshop. Please find attached the power point presentation titled ‘Waikerie Ageing Well Strategy Demographic Profile and Community Engagement Summary’.

11.2 Waikerie Riverfront Masterplan
Waikerie Riverfront Masterplan scope of works for stage 1.

12. Notice of Motion

13. Motion without Notice

14. Business – Information reports

15. Next meeting: As per regular meeting schedule - 1st Wednesday of each month, commencing at 5.30 pm

Wednesday 4 March 2020 at 5.30 pm

16. Closure
District Council Of Loxton Waikerie

Minutes of the Waikerie Delivers Committee meeting held on Wednesday 8 January 2020 in the Waikerie Council Chamber commencing at 5.29 pm

1. Present: Cr Kym Webber (Proxy Chairperson), Frances Asher, Meredith Arnold, Paul Croft, Margaret Thiel, Graeme Paschke, Joe Vikor, and Cr Jordann Kleemann

   David Beaton (Chief Executive Officer) and Adrian Dick (Asset and Property Management Officer/Minute Secretary)

2. Apologies: Henry Crawford, Sarah Kuchel

3. On Leave: Nil

4. Community Question Time: Nil

5. Deputations: Nil

6. Member’s Declaration of Interest: Nil

7. Confirmation of minutes of previous meeting

   Moved Paul Croft seconded Joe Vikor
   That the minutes of the Waikerie Delivers Committee meeting held 6 November 2019 be taken as read and confirmed.

   CARRIED

8. Business Arising: Nil

9. Questions without Notice: Nil

10. Questions on Notice: Nil

11. Business

   11.1 Waikerie Prosperity Strategy

       Moved Paul Croft seconded Frances Asher
       That the Waikerie Delivers Committee forms a working group to review the Waikerie Prosperity strategy with a view to developing a prioritised work plan. Membership of the proposed working group to include Henry Crawford, Frances Asher, Paul Croft, Joe Vikor.

       CARRIED

   11.2 Waikerie Ageing Well Strategy

       Verbal update, consultants to present to the February 2020 meeting with a one hour workshop.
11.3 Waikerie Riverfront Masterplan – Public Consultation

Move Cr Kleemann seconded Frances Asher

- The Committee notes the consultation submissions and refers the submissions concerning houseboat moorings to the Houseboat Mooring Management Plan, and the CEO responds to the four submissions individually.
- That subsequent to the plan development new toilets have been erected at the memorial oval and are not required at the suggested location and are preferred at a location closer to the second boat ramp.
- That the Committee recommends to the Council the adoption of the amended plan as a basis for the development of construction designs and implementation.

Joe Vikor called for a division
Those voting in favour: Margaret Thiel, Meredith Arnold, Frances Asher, Cr Kleemann, Paul Croft and Cr Webber
Those voting against: Graeme Paschke and Joe Vikor

CARRIED

12. Notice of Motion: Nil

13. Motion without Notice

13.1 Status of Athol Pines with Waikerie

Moved Meredith Arnold seconded Graeme Paschke
That Council seeks clarification on the status Athol Pines within the Waikerie Region as to whether they are pest plants.

CARRIED

Moved Frances Asher seconded Joe Vikor
It is recommended if Council receives funding for the Riverfront Master Plan that it includes a walkway from the Waikerie Ferry to No. 1 boat ramp and a floating wharf where the Murray River Queen was previously moored.

CR Kleemann left the meeting at 6.49 pm. Returned at 6.50 pm

CARRIED
14. **Business – Information Reports**

15. **Next meeting:** As per regular meeting schedule - 1st Wednesday of each month, commencing at 5.30 pm

   **Wednesday 5 February 2020 at 5.30 pm (to be confirmed)**

16. **Closure** The meeting closed at 6.57 pm
Waikerie Ageing Well Strategy
Demographic Profile and
Community Engagement Summary
December 2019
Contents

- Project Scope
- Methodology
- The need for an Ageing Well Strategy – Demographic Profile
- Community Engagement Summary
- Next Steps
Project Scope

- Address an element of the key focus area identified in the Waikerie Prosperity Strategy
  - Develop an Age Friendly Strategy for Waikerie

- Focus on the goal of the Waikerie Prosperity Strategy “A prosperous community that has strong social bonds, is inclusive of diversity, welcomes new residents, and engages in activities that promote health and wellbeing”
Recognise and capture the opportunities of an ageing population

<table>
<thead>
<tr>
<th>Action</th>
<th>Who</th>
<th>When</th>
<th>Outcome</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aged Strategy developed and also potentially seek Aged Friendly national accreditation</td>
<td>Council, Service and Community Clubs, Riverland West Chamber of Commerce</td>
<td>Stage 1</td>
<td>Aged Strategy complete</td>
</tr>
<tr>
<td>Support the expansion of existing and new accommodation targeting retirees and pre-retirees</td>
<td>Retirement Village operators, Council</td>
<td>Stage 1</td>
<td>Effective communication and forward planning between Council and industry investors to facilitate the growth of this sector</td>
</tr>
<tr>
<td>Develop a marketing strategy to attract older people to Walkerie</td>
<td>Retirement Village and Aged Care operators, input from Service and Community Groups</td>
<td>Stage 1</td>
<td>The marketing strategy to be implemented and the community supports in place to provide a 'soft landing' for new residents</td>
</tr>
<tr>
<td>Identify opportunities for new and expanded businesses that appeal to and support older residents</td>
<td>Riverland West Chamber of Commerce, RDA, Council, Economic Development Forum</td>
<td>Stage 1</td>
<td>Opportunities for new or expanded ventures are identified and communicated to potential investors</td>
</tr>
<tr>
<td>Based on the work done in Stage 1, accelerate investment through the production of an investment prospectus to expand the Retirement and Aged Care sector</td>
<td>Aged Care and Retirement Living providers, Council, RDA</td>
<td>Stage 2</td>
<td>Create an investment prospectus and investment marketing strategy for investors and target markets</td>
</tr>
<tr>
<td>The residential and aged care sectors are growing steadily, and Walkerie is achieving its goal as an ideal location for retirees and the labour force to support this market</td>
<td>Investors, Developers, Economic Development Forum, Council, Service Clubs, Community Groups</td>
<td>Stage 3</td>
<td>Investors are working with training companies and promoting workforce growth to support expansion of the Aged Care sector Clubs and groups are actively involving new residents in the social and volunteering networks</td>
</tr>
</tbody>
</table>
Project Scope

- Consult with community and key stakeholders
- Incorporate values, principles and definitions of the WHO for Age-friendly cities.... to enable Waikerie to apply to join the global network for Age-friendly cities and communities
Methodology

- Briefing by Project Steering Group
- Development of Promotional Materials for Community Consultation Phase
  - Newspaper Ad
  - Flyer
  - Website and Social Media
  - Invite to Stakeholders
- Interviews with City of Unley and City of Salisbury – to inform project methodology
Methodology

- Literature Review
- Demographic Analysis
- 2 x Stakeholder Workshops and 1 x Community Workshop – 45 Attendees
- Interview with Waikerie Community Senior Citizens Home
- Interview with Hospital
- Survey – 80 online responses and 26 hard copy response – 106 total responses
- 20+ Expressions of Interest for Aging Well Advisory Group
- Staff and Steering Group Workshops
Survey Demographics
Q1: What is your gender?

- Answered: 106  Skipped: 0

![Gender Distribution Chart]

- Female: 81%
- Male: 19%
- Other (specify): 0%
Q2: What is your age?

- Answered: 106  Skipped: 0
Q3: Which of the following categories best describes your employment status? (tick all that apply)

- Answered: 105
- Skipped: 1

### Answer Choices

<table>
<thead>
<tr>
<th>Category</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Retired</td>
<td>36%</td>
</tr>
<tr>
<td>Studying</td>
<td>2%</td>
</tr>
<tr>
<td>Not employed, looking for work</td>
<td>2%</td>
</tr>
<tr>
<td>Employed, working...</td>
<td>22%</td>
</tr>
<tr>
<td>Employed, working...</td>
<td>27%</td>
</tr>
<tr>
<td>Have a disability,...</td>
<td>3%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>15%</td>
</tr>
</tbody>
</table>

Total Respondents: 105
Q4: Which of the following best describes your household type?

- Answered: 104  Skipped: 2
Q5: What is your postcode?

- Answered: 105  Skipped: 1

Other – 5322 – 14 respondents
The need for an Ageing Well Strategy
The Waikerie story…
The Waikerie SA2 region...
Population growth...
Population has grown by 392 since 2011

Population

6,814

ERP, 2016

△ Grown by 54 from the previous year

Source: Australian Bureau of Statistics, Regional Population Growth, Australia (3218.0). Compiled and presented by .id the population experts.
Annual change in Estimated Resident Population (ERP)

Waikerie SA2

Change in number
Percentage change

Year

Source: Australian Bureau of Statistics, Regional Population Growth, Australia (3218.0). Compiled and presented by .id the population experts
What’s driving population growth in Waikerie?
Overseas arrivals, 2016

Total persons

- Waikerie SA2
- RDA Murraylands and Riverland region

% of persons born overseas

Year of arrival in Australia


Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
## Components of population growth

<table>
<thead>
<tr>
<th>Year</th>
<th>City</th>
<th>Natural increase</th>
<th>Migration from other Areas in Australia</th>
<th>Net migration from overseas</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017 – Waikerie SA2</td>
<td>Natural increase</td>
<td>−24</td>
<td>+19</td>
<td>+28</td>
</tr>
<tr>
<td>2018 – Waikerie SA2</td>
<td>Natural increase</td>
<td>−15</td>
<td>+44</td>
<td>+25</td>
</tr>
</tbody>
</table>
Households and ageing
Age structure - service age groups, 2016

Total persons

- **Waikerie SA2**
- **Regional SA**

<table>
<thead>
<tr>
<th>Service age group (years)</th>
<th>% of total people</th>
</tr>
</thead>
<tbody>
<tr>
<td>Babies and pre-schoolers (0 to 4)</td>
<td></td>
</tr>
<tr>
<td>Primary schoolers (5 to 11)</td>
<td></td>
</tr>
<tr>
<td>Secondary schoolers (12 to 17)</td>
<td></td>
</tr>
<tr>
<td>Tertiary education and independence (18 to 24)</td>
<td></td>
</tr>
<tr>
<td>Young workforce (25 to 34)</td>
<td></td>
</tr>
<tr>
<td>Parents and homebuilders (35 to 49)</td>
<td></td>
</tr>
<tr>
<td>Older workers and pre-retirees (50 to 59)</td>
<td></td>
</tr>
<tr>
<td>Empty nesters and retirees (60 to 69)</td>
<td></td>
</tr>
<tr>
<td>Seniors (70 to 84)</td>
<td></td>
</tr>
<tr>
<td>Elderly aged (85 and over)</td>
<td></td>
</tr>
</tbody>
</table>

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
Age structure - service age groups, 2016

Total persons

- Waikerie SA2
- Regional SA

- Babies and pre-schoolers (0 to 4)
- Primary schoolers (5 to 11)
- Secondary schoolers (12 to 17)
- Tertiary education and independence (18 to 24)
- Young workforce (25 to 34)
- Parents and homebuilders (35 to 49)
- Older workers and pre-retirees (50 to 59)
- Empty nesters and retirees (60 to 69)
- Seniors (70 to 84)
- Elderly aged (85 and over)

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
Age structure - service age groups, 2016

Total persons

- Waikerie SA2
- District Council of Loxton Waikerie

Service age group (years)

- Babies and pre-schoolers (0 to 4)
- Primary schoolers (5 to 11)
- Secondary schoolers (12 to 17)
- Tertiary education and independence (18 to 24)
- Young workforce (25 to 34)
- Parents and homebuilders (35 to 49)
- Older workers and pre-retirees (50 to 59)
- Empty nesters and retirees (60 to 69)
- Seniors (70 to 84)
- Elderly aged (85 and over)

% of total people

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
Age structure - service age groups, 2016

Total persons

- **Waikerie SA2**
- **District Council of Loxton Waikerie**

48.1% of Waikerie SA2 > 50

45.3% of DCLW > 50

---

Service age group (years)

- Babies and pre-schoolers (0 to 4)
- Primary schoolers (5 to 11)
- Secondary schoolers (12 to 17)
- Tertiary education and independence (18 to 24)
- Young workforce (25 to 34)
- Parents and homebuilders (35 to 49)
- Older workers and pre-retirees (50 to 59)
- Empty nesters and retirees (60 to 69)
- Seniors (70 to 84)
- Elderly aged (85 and over)

% of total people

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
Change in age structure - service age groups, 2011 to 2016

Waikerie SA2 - Total persons

Service age group (years)

- Babies and pre-schoolers (0 to 4)
- Primary schoolers (5 to 11)
- Secondary schoolers (12 to 17)
- Tertiary education and independence (18 to 24)
- Young workforce (25 to 34)
- Parents and homebuilders (35 to 49)
- Older workers and pre-retirees (50 to 59)
- Empty nesters and retirees (60 to 69)
- Seniors (70 to 84)
- Elderly aged (85 and over)

Change in number of people

Household type, 2016

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Enumerated data). Compiled and presented in profile.id by .id, the population experts.
Household type, 2016

<table>
<thead>
<tr>
<th>Household type</th>
<th>Waikerie SA2</th>
<th>District Council of Loxton Waikerie</th>
</tr>
</thead>
<tbody>
<tr>
<td>Couples with children</td>
<td>22%</td>
<td>16%</td>
</tr>
<tr>
<td>Couples without children</td>
<td>38%</td>
<td>39%</td>
</tr>
<tr>
<td>One parent families</td>
<td>6%</td>
<td>4%</td>
</tr>
<tr>
<td>Other families</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Group household</td>
<td>1%</td>
<td>1%</td>
</tr>
<tr>
<td>Lone person</td>
<td>1%</td>
<td>1%</td>
</tr>
</tbody>
</table>

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Enumerated data). Compiled and presented in profile.id by .id, the population experts.
Volunteer work, 2016

Total persons

- Waikerie SA2
- District Council of Loxton Waikerie

% of persons aged 15+

Volunteering for an organisation or group

- Volunteer
- Not a volunteer
- Volunteer work not stated

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
Change in volunteer work, 2011 to 2016
Waikerie SA2 - Total persons

Volunteering for an organisation or group:
- Volunteer
- Not a volunteer
- Volunteer work not stated

Change in number of people aged 15+

Change in unpaid care, 2011 to 2016

Waikerie SA2 - Total persons

Unpaid assistance to a person with a disability, long term illness or old age

SEIFA - Disadvantage
# Index of Relative Socio-economic Disadvantage

RDA Murraylands and Riverland region's small areas and benchmark areas

<table>
<thead>
<tr>
<th>Area</th>
<th>2016 Index</th>
<th>Percentile</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australia</td>
<td>1,001.9</td>
<td>46</td>
</tr>
<tr>
<td>Southern Mallee District Council</td>
<td>990.0</td>
<td>39</td>
</tr>
<tr>
<td>South Australia</td>
<td>979.0</td>
<td>33</td>
</tr>
<tr>
<td>District Council of Karoonda East Murray</td>
<td>953.0</td>
<td>22</td>
</tr>
<tr>
<td>District Council of Loxton Waikerie</td>
<td>951.0</td>
<td>22</td>
</tr>
<tr>
<td>Regional SA</td>
<td>944.0</td>
<td>20</td>
</tr>
<tr>
<td>Coorong District Council area</td>
<td>933.0</td>
<td>16</td>
</tr>
<tr>
<td>Waikerie SA2</td>
<td>930.0</td>
<td>15</td>
</tr>
<tr>
<td>Mid Murray Council area</td>
<td>923.0</td>
<td>14</td>
</tr>
<tr>
<td>RDA Murraylands and Riverland region</td>
<td>919.3</td>
<td>13</td>
</tr>
<tr>
<td>Renmark Paringa Council area</td>
<td>917.0</td>
<td>13</td>
</tr>
<tr>
<td>Berri Barmera Council area</td>
<td>910.0</td>
<td>11</td>
</tr>
<tr>
<td>Rural City of Murray Bridge</td>
<td>894.0</td>
<td>9</td>
</tr>
</tbody>
</table>

Waikerie key industries
Industry sector of employment, 2016

Total employed persons

- Waikerie SA2
- District Council of Loxton Waikerie

Agriculture, Forestry and Fishing
Mining
Manufacturing
Electricity, Gas, Water and Waste Services
Construction
Wholesale trade
Retail Trade
Accommodation and Food Services
Transport, Postal and Warehousing
Information Media and Telecommunications
Financial and Insurance Services
Rental, Hiring and Real Estate Services
Professional, Scientific and Technical Services
Administrative and Support Services
Public Administration and Safety
Education and Training
Health Care and Social Assistance
Arts and Recreation Services
Other Services

% of employed persons aged 15+

Source: Australian Bureau of Statistics, Census of Population and Housing, 2016 (Usual residence data). Compiled and presented in profile.id by .id, the population experts.
Summary of Issues

- Slowly growing population
- Median age older than larger council region
- Rapidly ageing population
- Lower local aged care employment compared to larger council region
- Lower SEIFA than larger council region
Community Engagement Summary
World Health Organisation

Essential Age Friendly City Domains

- Community and health care
- Transportation
- Housing
- Social participation
- Outdoor spaces and buildings
- Respect and social inclusion
- Civic participation and employment
- Communication and information
Response Format (for each domain)

- Chart 1: On a scale of 1 (very unimportant) to 5 (very important) please rate how important the following are to your wellbeing and quality of life.
- Chart 2: On a scale of 1 (strongly disagree) to 5 (strongly agree) please rate the extent to which you agree with the following statements.
- Gap Analysis – Difference between the average score for Importance and the average score for Agreement for each statement (a bigger gap signifies an area of focus for the Plan).
- Qualitative feedback from Workshops, Interviews and Survey
  - Important, Working Well, Needs Improvement, Opportunities
Accessible and affordable community and health services are crucial in keeping seniors healthy, independent and active. This involves an appropriate supply of aged care services conveniently located close to where older people live and trained health and social workers to provide these services.
Community and Health Care Statements

- Medical care is available locally when I need it in Waikerie
- Allied health and community services are available in Waikerie
- Local health and other community services are affordable
- There are adequate spaces available within local residential care facilities so that if I am in care I can remain connected to my familiar surroundings and local community
- I can easily travel to medical appointments and other allied health and community services in Waikerie
- When necessary I can easily travel to medical appointments and other allied health and support services outside of Waikerie ie other town or Adelaide
Community and Health Care
## Gap Analysis

<table>
<thead>
<tr>
<th>Issue</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Care Available Locally</td>
<td>1.52</td>
</tr>
<tr>
<td>Allied Health and Community Services Available Locally</td>
<td>1.37</td>
</tr>
<tr>
<td>Allied Health and Community Services are Affordable</td>
<td>1.54</td>
</tr>
<tr>
<td>Adequate Spaces available in Residential Care</td>
<td>2.32</td>
</tr>
<tr>
<td>Can travel to Appointments in Waikerie</td>
<td>0.79</td>
</tr>
<tr>
<td>Can travel to Appointments outside Waikerie</td>
<td>1.24</td>
</tr>
</tbody>
</table>
Community and Health Care

Important

• Access to local medical and health services
• or...transportation to services in Berri / Adelaide
• Respite Care
• Services available to enable people to stay in their homes as they age
• Facilities available locally if they need to leave their home
• Access to Rehab services
Community and Health Care

Working well

- Local and visiting specialists
- Good range of local allied health
- Local Hospital
- Local Ambulance
- Chemist
- Community volunteer services e.g. meals on wheels
- Community Nurse
- Many services available in Berri
Community and Health Care

Needs improvement

- Takes too long to secure medical appointments with local doctors or visiting specialists
- Local Aged Care facilities closing – should be expanding in line with demand
- More staff to provide home based aged care services
- Current health staff being given short shifts, very part time work
- Out of hours consult very expensive locally or need to drive to Berri
- Accessible and affordable transport options to medical and health appointments
- Respite care options
- Opportunity to access a bulk billing service
- Access to a heated/hydrotherapy pool
Community and Health Care

Opportunities

- Cert 3 training in Aged Care for local over 50’s unemployed
- Council work with local providers to help “combine” hours for health workers to create more full time work
- Council to promote opportunities to attract health care organisations and staff – e.g. aged care investment prospectus
- Council information/directory on local health care services and options
- Establish health providers network in Waikerie
Accessible and affordable public transport is key to ensuring a city's elderly population is able to age actively and remain engaged with their community, with access to health and social facilities. Driving conditions and parking facilities in a city should also keep older drivers in mind.
Q9: If the services you need are not available in Waikerie where do you travel to access them? (please tick all that apply)

- Answered: 95    Skipped: 11
Q12: Do you have access to a motor vehicle for your own transport?

- Answered: 88  Skipped: 18
Q13: Do you hold a valid drivers licence?

- Answered: 89  Skipped: 17

![Bar chart showing 93% Yes and 7% No]
Q14: What transportation options would you like to be able to access in Waikerie, but are not available to you? (please tick all that apply)

- Answered: 85  Skipped: 21

- Public Transport: 38%
- Community Bus: 51%
- Volunteer Driver: 24%
- Not Applicable: 33%
- Other (please specify): 12%
Transport Statements

- I have access to regular public transport
- I can access public transport routes that take me where I want to go
- I can access public transport routes that take me where I want to go outside of Waikerie ie to nearby towns or Adelaide
- Information about public transport timetables is readily accessible
- I can access a community bus or other transport service that picks me up from home and takes me where I need to go
- I can access transport options that provide for people with a disability or limited mobility
- There are priority/disabled parking spaces available at my destination
Transportation

[Diagrams showing survey results related to transportation access and priority]

1. Very Unimportant  2.  3.  4.  5. Very Important  N/A
1. Strongly Disagree  2.  3.  4.  5. Strongly Agree  N/A
# Gap Analysis

<table>
<thead>
<tr>
<th>Issue</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Access to Regular Public Transport</td>
<td>1.83</td>
</tr>
<tr>
<td>• Can access Transport to take me where I want to go in Waikerie</td>
<td>1.85</td>
</tr>
<tr>
<td>• Can access Transport to take me where I want to outside Waikerie</td>
<td>1.71</td>
</tr>
<tr>
<td>• Information about public timetables is readily accessible</td>
<td>1.71</td>
</tr>
<tr>
<td>• Can access a Community Bus</td>
<td>1.85</td>
</tr>
<tr>
<td>• Can access transport suitable for people with disabilities</td>
<td>2.19</td>
</tr>
<tr>
<td>• There are priority / disabled parking spaces available</td>
<td>1.47</td>
</tr>
</tbody>
</table>
Transportation

Important

• To be able to go where you need to go, when you need to go, e.g.
  • Access to health services
  • Social engagement opportunities/volunteer work/Community
  • Shopping
• Not reliant on driver’s licence
Transportation

Working well

• Community car
• Bus to Adelaide (Red Cross Bus and Stateliner)
• Community Bus
• Bus to Berri
Transportation

Needs improvement

- General access to public transport
- Community car – limited hours
- Bus to Adelaide (Red Cross Bus and Stateliner)
- Community Bus – limited to group outings
- Bus to Berri – only once a week, short “window” for appointments
- Local Taxi – limited hours and expensive
Transportation

Opportunities

• Gopher infrastructure and training to maintain mobility after loss of licence
• Driverless bus/Community bus – regular routes
• Car pooling
• Council auspice more volunteers to community car service
• Council assist people to maintain licenses – even restricted – driver and car “maintenance”
• Council information/directory on transport options
• Coordinate fundraising across service clubs for Community Car
The housing conditions of older people are often linked to their quality of life and whether they are able to age independently and actively in their community. Appropriate housing design and its proximity to community and social services allow older residents to live comfortably and safely, while housing affordability gives them peace of mind.
Q17: What support options do need to access that are not currently available to you? (tick all that apply)

- Answered: 77    Skipped: 29

**Answer Choices**

<table>
<thead>
<tr>
<th>Support Option</th>
<th>Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cleaning and home maintenance</td>
<td>18%</td>
</tr>
<tr>
<td>Home modifications eg ramps and rails</td>
<td>12%</td>
</tr>
<tr>
<td>Assistance with shopping and/or attending social, community and recreational activities</td>
<td>13%</td>
</tr>
<tr>
<td>Personal in home care eg bathing etc</td>
<td>6%</td>
</tr>
<tr>
<td>Meal delivery</td>
<td>6%</td>
</tr>
<tr>
<td>Not applicable</td>
<td>70%</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>10%</td>
</tr>
</tbody>
</table>

Total Respondents: 77
Housing Statements

- I can easily access affordable assistance with routine home maintenance (gardening, cleaning etc)
- I can easily get assistance with making modifications to my home to accommodate disabilities and/or more limited mobility eg rails and ramps
- I can access the support I need to remain in my own home for as long as possible eg in home personal care
- I can find suitable alternative housing in my local community when the time comes eg smaller home, retirement village, residential care
- I feel safe in my home
- I get along well with my neighbours
Housing
Gap Analysis

<table>
<thead>
<tr>
<th>Issue</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>Can easily access affordable assistance with home maintenance</td>
<td>1.42</td>
</tr>
<tr>
<td>Can easily access assistance with home modifications</td>
<td>1.27</td>
</tr>
<tr>
<td>Can access the support I need to remain in my own home</td>
<td>1.62</td>
</tr>
<tr>
<td>Information about public timetables is readily accessible</td>
<td>1.71</td>
</tr>
<tr>
<td>Can find suitable alternative housing in Waikerie when the time comes</td>
<td>2.2</td>
</tr>
<tr>
<td>I feel safe in my home</td>
<td>0.46</td>
</tr>
<tr>
<td>I get along well with my neighbors</td>
<td>0.21</td>
</tr>
</tbody>
</table>
Housing

Important

- Affordable living
- Suitable housing options – rental and purchase
- Being in a safe and secure environment
- Availability of Aged Care facilities
Housing

Working well

• Affordability – retirement villages are affordable, as are land prices and private housing
• Retirement villages (Warawee and Lifestyle Village) are good, and expanding
Housing

Needs improvement

- More opportunities for alternative housing – at present it’s live in your own large family home or a retirement village, nothing in between
- More opportunities for rental accommodation
- Need more high care accommodation
Housing

Opportunities

- Council investigate options to enable more local aged care facilities e.g.
  - highlight local demand to assist in attracting more aged care facilities
  - Council potentially partner to provide aged care services
- Services – e.g. handy man/gardening to enable people to remain in own home
- Provide directory of information about in home support services
- Encourage investment in diversity of housing styles e.g. smaller footprint
Participating in leisure, social, cultural and spiritual activities in the community fosters seniors’ continued integration with society and helps them stay engaged and informed. Seniors’ participation in such activities, however, is affected by access to transport and facilities, their awareness of such activities and their affordability.
Q18: How often do you participate in activities such as visiting the library/community centre, dining out, organised recreational activities (eg lawn bowls, tennis) or passive recreation (eg walking).

- Answered: 82   Skipped: 24
Social Participation Statements

- There is a diverse range of social, recreation and cultural activities available in Waikerie
- Social, recreation and cultural activities in Waikerie are affordable
- I can access public transport, a community bus or volunteer drivers to attend social, recreation and cultural activities in Waikerie
- Social, recreation and cultural activities in Waikerie are inclusive and welcoming to older people.
Social Participation

- There is a diverse range of social, recreation, and cultural activities in...
- I can access public transport, a community bus...

- There is a diverse range of social, recreation, and cultural activities in...
- I can access public transport, a community bus...

Legend:
1. Very Unimportant 2. 3. 4. 5. Very Important N/A
1. Strongly Disagree 2. 3. 4. 5. Strongly Agree N/A
## Gap Analysis

<table>
<thead>
<tr>
<th>Issue</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is a diverse range of social, recreation and cultural activities</td>
<td>0.96</td>
</tr>
<tr>
<td>Social, recreation and cultural activities in Waikerie are affordable</td>
<td>1.07</td>
</tr>
<tr>
<td>I can access transport to attend activities</td>
<td>1.75</td>
</tr>
<tr>
<td>Activities are inclusive and welcoming to older people</td>
<td>0.89</td>
</tr>
</tbody>
</table>
Social Participation

Important

- Community services
- Year round heated Swimming Pool
- Transport facilities
- Having a purpose
- Home visit care/participation
Social Participation

Working well

• Multitude of activities available from sports to social activities
• Volunteering – great volunteer base
• Service clubs, Men’s shed, Senior Citizen’s club
• Op Shop
Social Participation

Needs improvement

• Access to public/community transport
• Affordable social events
• Interaction between old and young – intergenerational activities
Social Participation

Opportunities

• Revitalise Institute for events – movies etc.
• Establish steering committee to run social events
• Wheelchair access to river activities s– e.g. Wheelchair accessible cruise
• Intergenerational social events
• U3A locally
• Affordable gym membership/access
• Education for community groups on seeking grants for infrastructure, programs
The external environment has a major impact on the mobility, independence and quality of life of older people as they go about their daily lives beyond the comfort of their homes. A clean city with well-maintained recreational areas, ample rest areas, well-developed and safe pedestrian and building infrastructure, and a secure environment provides an ideal living environment for seniors to age-in-place in.
Outdoor Spaces and Buildings Statements

- Public spaces within the town are well maintained
- There are parks and gardens in the town that I can enjoy spending time in
- Footpaths are free from obstructions and hazards
- Footpaths are wide enough to cater for wheelchairs and scooters
- There are safe pedestrian crossings in convenient locations
- Streets are well lit at night
- Community and public buildings are accessible i.e. wide doorways and ramps
- There is seating available in public outdoor spaces and public and community buildings
- Public toilets are conveniently located in the town
### Outdoor Spaces and Building

#### Public Spaces within the...% of respondents

<table>
<thead>
<tr>
<th>Feature</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parks and...</td>
<td>2%</td>
</tr>
<tr>
<td>Footpaths are free</td>
<td>5%</td>
</tr>
<tr>
<td>Footpaths are wide enough</td>
<td>3%</td>
</tr>
<tr>
<td>Streets are well lit</td>
<td>4%</td>
</tr>
<tr>
<td>Commuity and public build</td>
<td>6%</td>
</tr>
<tr>
<td>There is seating available</td>
<td>5%</td>
</tr>
<tr>
<td>Public toilets are conv</td>
<td>4%</td>
</tr>
</tbody>
</table>

#### Public Spaces within the...% of respondents

<table>
<thead>
<tr>
<th>Feature</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parks and...</td>
<td>4%</td>
</tr>
<tr>
<td>Footpaths are free</td>
<td>5%</td>
</tr>
<tr>
<td>Footpaths are wide enough</td>
<td>6%</td>
</tr>
<tr>
<td>Streets are well lit</td>
<td>5%</td>
</tr>
<tr>
<td>Commuity and public build</td>
<td>6%</td>
</tr>
<tr>
<td>There is seating available</td>
<td>5%</td>
</tr>
<tr>
<td>Public toilets are conv</td>
<td>4%</td>
</tr>
</tbody>
</table>

#### Public Spaces within the...% of respondents

<table>
<thead>
<tr>
<th>Feature</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parks and...</td>
<td>15%</td>
</tr>
<tr>
<td>Footpaths are free</td>
<td>15%</td>
</tr>
<tr>
<td>Footpaths are wide enough</td>
<td>15%</td>
</tr>
<tr>
<td>Streets are well lit</td>
<td>15%</td>
</tr>
<tr>
<td>Commuity and public build</td>
<td>14%</td>
</tr>
<tr>
<td>There is seating available</td>
<td>15%</td>
</tr>
<tr>
<td>Public toilets are conv</td>
<td>14%</td>
</tr>
</tbody>
</table>

#### Public Spaces within the...% of respondents

<table>
<thead>
<tr>
<th>Feature</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parks and...</td>
<td>15%</td>
</tr>
<tr>
<td>Footpaths are free</td>
<td>15%</td>
</tr>
<tr>
<td>Footpaths are wide enough</td>
<td>15%</td>
</tr>
<tr>
<td>Streets are well lit</td>
<td>15%</td>
</tr>
<tr>
<td>Commuity and public build</td>
<td>15%</td>
</tr>
<tr>
<td>There is seating available</td>
<td>15%</td>
</tr>
<tr>
<td>Public toilets are conv</td>
<td>14%</td>
</tr>
</tbody>
</table>

---

1. Very Unimportant
2. 2.
3. 3.
4. 4.
5. Very Important
N/A

1. Strongly Disagree
2. 2.
3. 3.
4. 4.
5. Strongly Agree
N/A
Gap Analysis

**Issue**
- Public spaces are well maintained
- There are parks and gardens that I enjoy spending time in
- Footpaths are free from obstructions and hazards
- Footpaths are wide enough to cater for wheelchairs and scooters
- There are safe pedestrian crossings in convenient locations
- Streets are well lit at night
- Community and public buildings are accessible
- There is seating available in outdoor spaces
- Public toilets are conveniently located

**Gap**
- 0.65
- 0.42
- 1.35
- 1.33
- 1.65
- 1.1
- 1.37
- 1.1
- 0.95
Outdoor Spaces and Buildings

Important

- Good mobility and accessibility
- Adequate parking
- Good lighting
- Smooth footpaths
Outdoor Spaces and Buildings

Working well
- Outdoor spaces, especially Riverfront
- Playground area, dog park
- Sporting precinct
- Gopher access to Riverfront
Outdoor Spaces and Buildings

Needs improvement

- Kerbs – not wheelchair/gopher friendly
- Need Pedestrian crossings
- Footpath maintenance – levels
- Seating
- Street signage
- Covered parking
- Bus/Motorhome parking
- Maintenance and cleaning of public toilets
Opportunities

- Heated and covered pool for year round use
- Covered bowling greens
- Gopher friendly kerbs
- Install Pedestrian crossings
- Improve footpath maintenance
- Install more seating
- Add Street signage
- Add Covered parking
- Add Bus/Motorhome parking
An inclusive society encourages older people to participate more in their city's social, civic and economic life. This, in turn, promotes active ageing.
Respect and Social Inclusion Statements

- I am given the opportunity to have input into the issues that affect me
- I feel respected in my local community
- I feel included in my local community
### Gap Analysis

<table>
<thead>
<tr>
<th>Issue</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>I am given opportunity to have input into the issues that affect me</td>
<td>0.67</td>
</tr>
<tr>
<td>I feel respected in my local community</td>
<td>0.61</td>
</tr>
<tr>
<td>I feel included in my local community</td>
<td>0.62</td>
</tr>
</tbody>
</table>
Respect and Social Inclusion

Important

• To have many intergenerational groups
• To be welcoming to new residents
• Show respect for all ages
Respect and Social Inclusion

Working well

• Men's Shed
• Waikerie Lutheran Social Centre
• Warrawee Hub
• Meals on wheels, Rotary, Lions
Respect and Social Inclusion

Needs improvement

- Mixing of old and new residents
- Welcoming/integration of new migrant groups
- Intergenerational activities
Respect and Social Inclusion

Opportunities

• Women’s shed? (Women’s safe place/social group)
• Welcome pack for new residents
• Senior IT programs
• UV protection – Bowling green and Pool
Older people are an asset to the community, and they continue contributing to their communities after retirement. An age-friendly city and community provides ample opportunities for older people to do so, be it through voluntary or paid employment, and keeps them engaged in the political process.
Civic Participation and Employment Statements

- There are opportunities for me to volunteer in Waikerie
- There are suitable employment for me in Waikerie
- I have access to opportunities for ongoing education/learning in Waikerie
- There is training and support for running your own business in Waikerie
- I have the opportunity to influence the decisions of my local council on matters that affect me (eg participating in advisory groups, consultation processes)
Civic Participation & Employment
Gap Analysis

**Issue**
- There are opportunities for me to volunteer in Waikerie 0.07
- There are suitable employment opportunities for me in Waikerie 1.59
- I have access to opportunities for ongoing education/learning 1.52
- There is training and support for running your own business 1.24
- I have the opportunity to influence the decisions of my local council 1.03
Civic Participation and Employment

Important

- Feel valued, part of the community
- Contribute something meaningful
- Active involvement in Civic/Council/Community
- Pride in local community
- Care for local community
Civic Participation and Employment

Working well

- Many local opportunities to engage
- Volunteer groups strong
- Strong local service clubs
- Sporting culture
- People have a passion for the region
Civic Participation and Employment

Needs improvement

- Need more Intergenerational activities
- Reduce red tape for volunteers – e.g. multiple police checks
- Access to training for volunteers
- Need to attract younger people into service clubs to keep them viable
- Focus on more non-sporting activities, more cultural activities and events
- Pool opening hours need to suit retirees – those that would like to visit during the day
- Perception that Waikerie misses out in comparison to Loxton
Opportunities

- Need more Intergenerational activities – mentoring for young entrepreneurs by retired business owners/managers
- Reduce red tape for volunteers – council to auspice removing requirement for multiple police checks
- More education/training for volunteers
- Council provide/auspice access to training for volunteers
- Realign pool opening hours to suit retirees – those that would like to visit during the day
- U3A – offer more in Waikerie
- Council information/directory on civic participation options
Staying connected with events, news and activities with timely, accessible and practical information is a key part of active ageing, especially with the trend of information overload in urbanised cities. Technology can be tapped on to spread information quickly, but also plays a role in social exclusion. Cities must provide access to information to seniors in an accessible format, and bear in mind the wide range of needs and resources older people have.
Communication and Information Statements

- Information I need to know about local facilities and services is readily available.
- There are public computers available at my local library/community centre for me to access emails and the internet.
- There is support/training available at my local library on how to use computers to access emails and the internet.
- I can get support to help me use/navigate government websites to access services such as My Aged Care or NDIS.
- I have access to a reliable internet connection (NBN etc) to access the internet from home.
- There is reliable mobile phone coverage when I need it.
### Gap Analysis

<table>
<thead>
<tr>
<th>Issue</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information I need to know about local facilities and services is avail.</td>
<td>1.04</td>
</tr>
<tr>
<td>There are public computers available for me to access emails/internet</td>
<td>-0.39</td>
</tr>
<tr>
<td>There is support/training available on how to access emails/internet</td>
<td>-0.27</td>
</tr>
<tr>
<td>I can get support to help me navigate government and service websites</td>
<td>0.49</td>
</tr>
<tr>
<td>I have access to a reliable internet connection at home</td>
<td>1.41</td>
</tr>
<tr>
<td>There is reliable mobile phone coverage when I need it</td>
<td>1.14</td>
</tr>
</tbody>
</table>
Communication and Information

Important

• To stay informed/connected in a changing world
• Social interaction
• IT Access
Communication and Information

Working well

- Local newspaper
- Library (IT training)
- Word of mouth communication
- Centrelink – help with My Aged Care
- Social activities
Communication and Information

Needs improvement

- Digital literacy
- Mobile black spots
- Internet speed and access
- Library programs could be better advertised/scheduled
Communication and Information

Opportunities

- Team up with schools to deliver training on digital technology – young teach older
- Offer more courses/training
- Information sessions
Summary of key issues

Going Well
- Social Participation
- Volunteering
- Connectedness
- Parks and Riverfront
- Access to IT Training
Summary of key issues

Improvements

- Transport
- Access to care for the aged – in home support or nursing home
- Access to heated pool for all year and longer hours in a day
- Access to general medical care
- Footpaths and crossing points
- Availability/access to key workers
- Information Directory
Next Steps

- Workshop with Waikerie Delivers Committee in February
  - Vision and Guiding Principles
  - Goals and Strategies
  - Role and Membership of Advisory Committee