



POOL ENTRY FOR RESIDENTS POLICY

Responsible Officer/s	Personal Assistant to Director Commercial and Community Services Director Commercial and Community Services
Relevant Legislation / Documents	Local Government Act Other Policy/Procedure
	20 August 2025
Reviewed	16 September 2026
Next Review	April 2030

A. Purpose

To support health, wellbeing and community connection through equitable access to recreation, this policy enables free seasonal access to the Loxton and Waikerie Swimming Pools for eligible residents of the District Council of Loxton Waikerie during the summer pool season.

B. Objective

To enhance community wellbeing by providing equitable, no-cost access to public swimming facilities for eligible residents and seasonal workers within the District Council of Loxton Waikerie, supporting physical health, social connection, and inclusive participation during the summer season

C. Policy

This policy applies to:

- Residents listed on the Loxton Waikerie electoral roll
- Children under 18 residing with an eligible parent or caregiver
- Recognised seasonal workers within the Loxton Waikerie Council area

1. Free Entry Eligibility

Free access will be granted as an individual season ticket or family season ticket

Eligible categories:

- Adult residents listed on the Loxton Waikerie electoral roll.
- Children under 18 as dependents on a family season pass with a parent/caregiver.
- Seasonal workers who provide:

A letter from their local employer confirming their seasonal employment within the Loxton Waikerie Council area.

2. Season Ticket Requirements

- Season Ticket Registration Forms must be completed before access is granted.
- Residents must provide proof of residency:
 - Electoral roll confirmation (e.g. driver's licence, rates notice, utility bill with address)
- For seasonal workers, a letter from a registered local business on official letterhead is required.
- Each individual will receive a season pass card, which must be presented upon entry.
- Persons under 13 years must be accompanied by an adult at all times. A parent, guardian or adult is classed as an individual who is over the age of 16 years, who will remain on site and adhere to Royal Lifesaving Australia watch around water guidelines. [Keep Watch at Public Pools | Royal Life Saving Society - Australia](#)
- Patrons aged 13 years and above will be required to present photo ID if asked
- Unsupervised children (of any age) will be removed from the water if the lifeguard is concerned for their safety.

3. Duration

This policy is ongoing, subject to periodic review by Council.

4. Administration

- Site Management staff will oversee the issuing of season tickets.
- Season Ticket Registration Forms will be available at each pool facility.
- Transfers are not permitted.
- Failure to comply with all pools rules will result in retraction of season ticket.

5. Promotion and Communication

Council will promote the initiative through:

- Council website and social media
- Community newsletters
- Pool facility signage
- Local employers supporting seasonal workers

6. Review

This policy will be reviewed post-season to assess:

- Uptake and community impact
- Cost implications
- Operational feedback

D. Availability

This Policy will be available for inspection at the Council Offices at Loxton or Waikerie during ordinary business hours at no charge.

Copies of this Policy will also be available from Councils website: www.loxtonwaikerie.sa.gov.au or postal copies may be obtained from the Council Office free of charge

This policy will be available in Council's Electronic Document Management System (Content Manager).

E. Document history and version control

Date	Version	Authorisation	Amendment Details
20/08/2025	1	Council	New Policy
16/09/2026	2	Council	Date and title amendments and other minor amendments

