



**District Council of  
Loxton Waikerie**

# **LW FUTURE**

**2015 - 2020  
STRATEGIC PLAN**

*Influencing Today... Shaping Tomorrow*





**District Council of  
Loxton Waikerie**

# **LW FUTURE**

2015 - 2020  
STRATEGIC PLAN



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LW Future

2015 - 2020 Strategic Plan

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# INTRODUCTION

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*LW Future has been developed to provide our community with a clear picture of what Council's strategic direction will be for the next five years.*

The title chosen for this new strategic plan is 'LW Future'. This title was deliberately chosen to align with the LW 2020 initiative and to set a simple context for what the plan is about, and that is our future.

LW 2020 is part of our response to address the challenge of our changing financial landscape as identified through the recent review of our Long Term Financial Plan (LTFP) and recent Annual Business Planning process for 2015/16.

The LW 2020 initiative has set a solid foundation for us to embrace the planning process to create this plan as well as drive the implementation of the plan into the future.

A relevant and robust plan is a great way to set the context for a proactive and positive approach to the challenges and opportunities ahead.

LW 2020 has four overarching aspects:

- **LW PURPOSE** - Where we are going, how do we know when we get there
- **LW PEOPLE** - Who and how do we recruit, support, develop and manage our staff
- **LW SERVICE** - What we do, how we do it, what we deliver or produce and at what price
- **LW UNITY** - What we stand for, effective communication, what we say and how we listen

LW Future is a key element of the LW 2020 initiative and will meet the aims of LW Purpose and by doing so, will drive our strategic directions for the future and focus us on our aims of continuous improvement and innovation, becoming a high performance organisation and striving for organisational sustainability.

To us, organisational sustainability is about delivering services in the most efficient and effective way and being relevant to our community. At the end of the day, everything we do is about being the best we can be for our community and LW Future will set the platform for us to be just that.

We have undertaken a thorough planning process to inform this plan, including community engagement, staff engagement and input from our Elected Members. In addition we have also considered all relevant regional and state plans, in particular the SA Strategic Plan. LW Future aligns with the SA Strategic Plan and will assist in the progress of state targets.

The SA Strategic Plan can be found at: <http://saplan.org.au/>

We see the next five years as pivotal to redefine what we do and how we do it. Not only in response to the financial pressures we face, but also to create an organisation that our community will be proud of.

As is identified in this plan, we are embarking on a comprehensive review of all our services and activities which will underpin our service delivery improvements and seek cost savings and efficiencies we recognise as required. We are also embarking on a thorough review of our assets and infrastructure to identify further savings.

This plan identifies the many strategic directions and initiatives we feel are required to drive our organisation, and support our community, into the future.



# SNAPSHOT OF OUR COMMUNITY

*We are located on the Murray River in the Riverland of South Australia, covering an area of approximately 8,000 square kilometres spanning from the Blanchetown Bridge to the west and the Victorian border to the east, from the Mallee to the Murray.*



*Skiing on the River*

The townships of Loxton and Waikerie are our main service centres and our district also contains many smaller towns and communities.

Agriculture and horticulture are the backbone of our economy with the district contributing significantly to the national output of food and beverage. Predominant crops include grapes and citrus, but also include nuts, berries and other fruit and vegetables. There is also a significant dryland farming contingent within the district comprising the production of cereals, wool and meat.

Significant value added activities also occur locally with food and beverages being processed, packaged, stored and distributed within and from the local area.

Tourism also plays an important part in the mix of our local economy, with an increasing and coordinated effort evident in this sector in recent years. Our district offers a good range of health, education and retail facilities which support local industries and employ a significant number of local residents. Locals also enjoy a wide range of high quality sporting and recreational facilities.

## Our Population

Our population at the 2011 Census was 11,287. Our population has declined between 2001 and 2011 by 5.0% (592 people).

The age profile is identified in the following table.

### AGE PROFILE

AGE GROUP	MALE	FEMALE	TOTAL	%
0 - 4 years	293	325	618	5.5
5 - 14 years	784	745	1529	13.5
15 - 19 years	411	346	757	6.7
20 - 24 years	262	226	488	4.3
25 - 34 years	513	516	1029	9.1
35 - 44 years	721	744	1465	13.0
45 - 54 years	836	795	1631	14.5
55 - 64 years	844	797	1641	14.5
65 - 74 years	593	568	1161	10.3
75 - 84 years	281	355	636	5.6
85+ years	121	210	331	2.9
<b>TOTAL</b>	<b>5660</b>	<b>5627</b>	<b>11287</b>	<b>100</b>

A significant change in our age profile is the ageing of our population. This is evident in the median age of our population increasing from 38 in 2001 to 43 in 2011. The median age for South Australia (39) and Australia (37) had not increased during the period 2006 to 2011.

With an ageing population and 16% of the population aged over 65 the provision of support and services for our older people is an important issue.

Conversely the percentage of population under 20 is 26%, this is quite substantial and therefore support and services for youth in the district is also important. In particular, the creation of employment to ensure our young people do not move away is also a significant challenge for our community.

### TOWNSHIP POPULATIONS

TOWNSHIP	POPULATION	MEDIAN AGE
Loxton	4365	43
Waikerie	2715	44
Loxton North	871	38
KOM & Moorook	763	43

*For further information regarding our population and demographic please refer to our 'Population and Demographic Profile' which can be found at <http://www.loxtonwaikerie.sa.gov.au/page.aspx?u=2298>*

# DELIVERING LW FUTURE

*The achievement of LW Future will require us to collaborate with the Federal, State and other Local Governments, the private sector and community groups, in a variety of roles. These various roles may be undertaken simultaneously or change during different stages of projects or service delivery. Our roles are outlined below.*



Mayor Stasinowsky conducting a citizenship ceremony

OUR ROLE	WE WILL...
Advocate	Make representations on behalf of our community and engage in public policy development in the interests of our community.
Custodian	Manage community assets including buildings, facilities, public spaces and roads on behalf of our community.
Facilitator	Bringing together stakeholders to collectively pursue a shared interest, desired direction, outcome, service or to resolve an issue.
Funding Applicant and Recipient	Apply for, receive and expend funding and revenues as required by legislation or policy or via Federal, State and Grant Commission funding requirements.
Information Provider	Providing information to our community via reports, websites, social media or other forums to inform our community.
Leader	Lead by example within, as well as on behalf, of our community.
Listener	Engaging with our community, seeking comments, opinions and feedback in order to formulate future directions or improve services.
Partner	Working with others to achieve a common goal, deliver a project or provide a service.
Regulator	Exercising our responsibilities in response to legislative and compliance requirements.
Service Provider	Fully or partially fund or provide a service, project or initiative on behalf of our community.

# VISION, MISSION & CORE VALUES

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## Our Vision

Our vision statement is our inspiration and provides us with purpose, strategic direction, motivation and purpose.

*Influencing today ... Shaping tomorrow*

## Our Mission

Our mission aligns with our strategic objectives and indicates how we will achieve our vision. It provides an indication of how we are going to get to where we want to be.

### We are committed to:

- Actively enhancing the quality of life of our communities by encouraging health, well being and safety
- Encouraging and supporting a strong diverse economy that will provide prosperity, growth and employment opportunities for our community
- Responsibly managing our built and natural environment
- Providing genuine and accountable leadership that inspires confidence within our community and ensures the responsible management of our resources
- Being an organisation that has a constructive culture and the capacity to be innovative, effective and efficient in delivering quality services to the community.

## Our Core Values

Our core values are the principles, attributes and qualities we hold as important that we will display in the way we go about our business.

### *We are* **GENUINE**

Adhering to moral and ethical principles, being honest, accountable, trustworthy and authentic.

### *We are* **CARING**

Showing respect, compassion and empathy and being supportive of each other and our community.

### *We will* **LISTEN**

Communicating as well as engaging the community in an open, honest and constructive manner at all times.

### *We are* **UNITED**

Working as a team in an inclusive, co-ordinated and collaborative manner to achieve our common goals.

### *We will be* **INNOVATIVE**

Seeking out and making use of new ideas and opportunities, showing initiative and being progressive, proactive and creative.

### *We will aim for* **EXCELLENCE**

Consistently delivering quality service outcomes and endeavouring to be a high performance organisation.

# STRATEGIC OBJECTIVES, GOALS, STRATEGIES & KEY INITIATIVES

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*We have created five strategic objectives, or pillars, upon which we will deliver our vision. They are:*

- Our Community
- Our Economy
- Our Environment
- Leadership and Engagement
- Innovation and Excellence

Within each objective there are goals and strategies that aim to ensure our objectives are met. In addition, key initiatives have also been identified which will ensure the achievement of our goals and strategies.

We acknowledge that some goals and strategies could be placed under one or more objectives.

It should be recognised that all our objectives, goals and strategies are interlinked and the success of one will generally heavily rely on the achievement of others. This highlights that the success of LW Future will rely on a team approach from all of us; our staff, our Elected Members and our community.



*Celebrating Volunteers Week in Waikerie - 2015*



*Celebrating Volunteers Week in Loxton - 2015*

# Our Community

*Actively enhancing the quality of life of our communities by encouraging health, well being and safety.*

We are committed to nurturing strong and caring communities to ensure a secure, healthy and sought after lifestyle for all those who choose to live, work and visit our district.

We are proud of the 'can do' attitude of our communities and the extraordinary spirit that makes our district such a great place to live.

We aim to enhance the well being of all residents of the district now and in the future. The challenge we have is to identify and blend the values, needs and aspirations of our community members for the benefit for all.

Our focus is on seeking improvement in participation, equity, attitudes & the quality of life of our communities.

GOALS		STRATEGIES	
1.1	Community Enablement <i>Enhance the quality of life of our community by encouraging community participation and building on our community spirit.</i>	1.1.1	Support community development through funding, grant opportunities, planning, promotion and advocacy.
		1.1.2	Maintain our commitment to our libraries as centres for community learning and information access.
		1.1.3	Work collaboratively with, supporting and recognising the efforts of volunteers.
		1.1.4	Encourage volunteer involvement in the community.
		1.1.5	Supporting the preservation, celebration and access to our history and heritage.
1.2	Community Health <i>Enhance the quality of life of our community by advocating, supporting and undertaking health and community safety initiatives.</i>	1.2.1	Provide public and environmental health services on behalf of our community in an appropriate manner.
		1.2.2	Advocate for the continuation and improvement of health services delivered throughout our district.
		1.2.3	Ensure community health and safety through appropriate animal management initiatives.
		1.2.4	Respond to the challenges of an ageing population.
		1.2.5	Continue to explore external funding opportunities and participate in community health and safety initiatives.
		1.2.6	Advocate for improved access to community transport services across the district.
1.3	Sport and Recreation <i>Provide a range of sporting &amp; recreational facilities &amp; continue our community's active participation in sport &amp; recreation.</i>	1.3.1	Provide appropriate passive and active infrastructure to support our recreational pursuits.
		1.3.2	Continue to support sporting and community organisations in sourcing funding for sporting and recreational facilities.
		1.3.3	Work collaboratively with local sporting and community groups with regard to exploring opportunities for shared use facilities.

## KEY INITIATIVES

- Develop a strategy for the preservation and access to our local history records.
- Implement the Regional Public Health Plan
- Review and update our Animal Management Plan
- Update the Loxton Recreation Centre
- Actively support the shared use facility proposal currently under consideration of the Waikerie Football Club and the Ramco Football and Netball Clubs
- Explore opportunities for public and private partnerships for Community Infrastructure and Services



*Pioneer Playground, Loxton*

# Our Economy

*Encouraging and supporting a strong diverse economy that will provide prosperity, growth and employment opportunities for our community.*

Prosperity of the community is one of our key objectives to ensure the district enjoys economic development and employment growth.

We will strive to ensure we have a prosperous, vibrant and progressive community.

We are committed to encouraging new, as well as supporting existing businesses and enterprises, that are consistent with our economic, social and environmental objectives for the community.

We are very much reliant on our horticultural and agricultural industries that form the backbone of our local economy. We recognise the need to support existing industries but also diversify our economic base.

Our prosperity is also reliant on us growing local tourism as well as addressing our population decline. Firstly maintaining, and then aiming to grow our population is a significant challenge for us to tackle.

GOALS		STRATEGIES	
2.1	<b>Economic Activity</b>  <i>To have a strong and prosperous economy built on diversifying our established industries, businesses and enterprises and attracting new industries and investors.</i>	2.1.1	Support and encourage development and diversification of our local small business sector.
		2.1.2	Support and encourage development and diversification of our agricultural and horticultural industries including intensive management systems.
		2.1.3	Assist our local industries and businesses to take advantage of domestic and international markets.
		2.1.4	Facilitate our local businesses and industries to work together to bring greater prosperity for the community.
		2.1.5	Reduce red tape for businesses and industries doing business in our local economy.
		2.1.6	Advocate on behalf of the community to seek opportunities to add value to agriculture and horticulture industries.
		2.1.7	Advocate for, and provide, high quality physical infrastructure that meets our economic development needs.
2.2	<b>Population Growth</b>  <i>To address our population decline and have a population that is growing.</i>	2.2.1	Raise the profile of our district and promote it as a great place to live and work.
		2.2.2	Advocate on behalf of the community to seek new employment opportunities and jobs growth across the district.
		2.2.3	Understand opportunities for jobs growth surrounding the new National Disability Insurance Scheme (NDIS) and community health.

2.3	Tourism <i>To have a vibrant and growing tourism industry.</i>	2.3.1	Promote, support and attract events and festivals that are self sustaining and add value to the local economy.
		2.3.2	Raise the profile of our district and promote it as a great place to visit.
		2.3.3	Support local businesses to collaborate and develop tourism packages for visitors to the district.
		2.3.4	Advocate for, and provide, high quality infrastructure to support our local tourism industry.
		2.3.5	Continue to be a RV friendly district.

## KEY INITIATIVES

- Develop a Prosperity Strategy for our major towns of Loxton and Waikerie
- Ensure the development of a Caravan Park at the Riverfront in Waikerie
- Develop a strategy for the long term future of the Loxton Holiday Park
- Obtain comprehensive data and information on our local economy and population.
- Participate regionally to maximise the impact of Asian markets
- Actively promote the opportunities for our community through the NBN roll out



Waikerie Main Street

# Our Environment

## | *Responsibly manage our built and natural environment.*

We value our natural environment and in particular the role and prominence the River Murray has for our community and local economy.

We are also the custodians of a vast array of assets and infrastructure, including:

- 1,947 kilometres of unsealed roads (formed, unformed and sheeted)
- 396 kilometres of sealed roads
- Community Wastewater Management Schemes (CWMS) in Loxton, Waikerie, Moorook and Kingston-on-Murray
- Stormwater Infrastructure
- 262 buildings and structures.

Our annual capital expenditure on the renewal of sealed and unsealed roads alone is generally \$2.5 million.

***One of the greatest challenges for us in the coming years will be maintaining our large asset base, prioritising capital works programs and determining what we can afford.***

***Any new projects cost money but also need to be depreciated and therefore impact our operating statement***

GOALS		STRATEGIES	
3.1	Assets and Infrastructure <i>Sustainably provide core community assets and infrastructure.</i>	3.1.1	Maintain and improve our road network, footpaths, car parks and tracks in accordance with our Asset Management Plans.
		3.1.2	Maintain and improve our ovals, playgrounds, parks, gardens, reserves and cemeteries
		3.1.3	Maintain and improve our community buildings and facilities
		3.1.4	Maintain and improve our houseboat facilities for both private and commercial houseboat operators.
		3.1.5	Maintain social benefit and improve the economic impact from the operation of the Loxton Retirement Village
		3.1.6	Ensure the collection, retention and disposal of common effluent that promotes sustainable management of water resources.
		3.1.7	Implement sustainable programs and practices for the management of waste throughout the district.
		3.1.8	Implement an appropriate regime of leases, licences and community land management plans for all our land and buildings.
		3.1.9	Seek opportunities to rationalise and optimise the use of all Council assets.
		3.1.10	Maintain asset management systems and plans to ensure the long term sustainability of our resources, plant, equipment, buildings and infrastructure.

<p>3.2 Planning Policy and Development Assessment</p> <p><i>Have an up to date Development Plan backed up by responsive development planning systems and processes that reflects the aspirations of the community.</i></p>	<p>3.2.1 Continually review and update the Development Plan.</p> <p>3.2.2 Continue to proactively provide preliminary advice with regard to guiding investment and development opportunities.</p>
<p>3.3 Character and Amenity</p> <p><i>Present townships and riverfronts in a manner which enhances their character and amenity and create pride in our community.</i></p>	<p>3.3.1 Develop and implement town centre plans and initiatives that will create attractive, functional streetscapes and be 'places with personality'.</p> <p>3.3.2 Develop our riverfronts to ensure they are attractive places to visit and access to the river is improved.</p> <p>3.3.3 Actively pursue external funding opportunities to implement township and riverfront plans.</p> <p>3.3.4 Create township entrances that encourage people to visit.</p> <p>3.3.5 Ensure signage throughout townships and the district enables increased visitors to our facilities and attractions.</p>
<p>3.4 Environmental Management</p> <p><i>Adopt the principles of sustainable development in our operations and our management of the natural environment.</i></p>	<p>3.4.1 Advocate for adequate water flows in the River Murray for our irrigators as well as the environment.</p> <p>3.4.2 Implement initiatives to reduce energy use and improve water conservation.</p> <p>3.4.3 Develop a greater understanding of climate variability and its effects on our assets and infrastructure.</p> <p>3.4.4 Implement initiatives to ensure we are prepared to respond to future extreme weather events.</p> <p>3.4.5 Respond to opportunities to support and participate in Environmental Programs.</p> <p>3.4.6 Partner with relevant agencies to respond to and educate the community about, biosecurity threats within the district, in particular fruit fly.</p>

## KEY INITIATIVES

- Implement the Boating and Riverfront Facilities Plan 2015-2023
- Implement the outcomes of the Houseboat Mooring Management Committee
- Implement the Strategic Directions Report
- Implement the Loxton Town Beautification Plan
- Develop a Waikerie Town Beautification Plan
- Complete the East Terrace 'Our Hub' 'Our Pride' Revitalisation Project
- Commence and complete the Waikerie Main Street Revitalisation Project
- Complete identified Stormwater Management improvements in Waikerie
- Complete works proposed to improve infrastructure at the McMillan Street Stormwater Basin
- Complete the improvements to the Loxton Riverfront
- Complete a new Works Depot at Loxton

# Leadership and Engagement

*Providing genuine and accountable leadership that inspires confidence within our community and ensures the responsible management of our resources.*

We are committed to being leaders in our community and the region and recognise the privileges of representing the community.

We feel it is our duty to lead by example through our actions, behaviour and advocacy on behalf of our community. Our expectation is that we will always behave in a manner which is open, honest, transparent and ethical.

We also actively accept and strive to take on a collaborative style of leadership with the community, this is a challenge we have set ourselves. We value, support and facilitate community engagement while accepting the responsibility for making responsible judgements and decisions.

We will harness our local knowledge and the commitment of our staff and Elected Members to provide the best possible service to our community.

In short, our leadership will be defined by honest communication and respectful cooperation.

In addition, we will lead a process of a comprehensive review of our service delivery and provision. We are committed to critically analyse what we do, why we do it and how we do it, basing our investigations on data and not the conventional adage of, 'this is the way we've always done it.'



Waikerie Riverfront Opening

GOALS		STRATEGIES	
4.1	Financial and Risk Management  <i>Have a secure revenue base and manage our business through responsible and efficient administration of finances and risk.</i>	4.1.1	Reduce the reliance of rate revenue through actively seeking other revenue streams.
		4.1.2	Implement long term financial planning strategies
		4.1.3	Ensure decision making is consistent with long term financial and other key indicators.
		4.1.4	Strengthening the relationship between our Long Term Financial Plan (LTFP) and our Asset Management Plans (AMPs).
		4.1.5	Reduce the depreciation impact on our long term operating position.
		4.1.6	Development of a risk management system that is not risk averse and enables innovation.
4.2	Governance  <i>All decision making is undertaken within a robust and accountable governance framework.</i>	4.2.1	Implement a transparent, accountable and consistent decision making process.
		4.2.2	Maintain and improve our governance framework supported by policies, procedures and internal controls.
		4.2.3	Provide appropriate support, development and training opportunities for all Elected Members to ensure they can fulfil their leadership and governance responsibilities.
		4.2.4	Identify opportunities to seek feedback on our performance.

4.3	Community Engagement <i>Provide accountable, open and transparent communication with the community.</i>	4.3.1	Identify opportunities and initiatives to improve our communication and engagement with the community.
		4.3.2	Recognise that our engagement practices must meet the needs of the audience or group and may differ.
		4.3.3	Recognise that engagement is a two way interaction and develop initiatives to listen
		4.3.4	Maintain and improve our website and other electronic platforms for information provision.
		4.3.5	Seek more informal means of engagement in addition to formal legislative requirements.
4.4	Collaboration and Partnerships – LW Unity <i>Working in collaboration with our community and relevant stakeholders and partners to deliver improved outcomes.</i>	4.4.1	Develop partnerships and relationships to ensure effective advocacy on behalf of the community.
		4.4.2	Seek out connections and partnerships with other organisations with common interests and goals.
		4.4.3	Continue working alongside and supporting Regional Development Australia Murraylands and Riverland (RDA), Local Government Association (LGA), Murray Mallee LGA (MMLGA), Destination Riverland (DR), the Primary Producers Business Centre and other relevant peak organisations.
		4.4.4	Continue working alongside and supporting local organisations such as the Chambers of Commerce and Service Clubs.
		4.4.5	Recognise our Indigenous Land Use Agreement (ILUA) and support our local indigenous community.
		4.4.6	Actively seek new opportunities for partnerships and collaboration and build and strengthen existing ones.
4.5	Service Delivery - LW Service <i>Provide services to our community in an equitable, effective and efficient manner.</i>	4.5.1	Broaden our on-line delivery of payments and services.
		4.5.2	Identify alternative and improved means of service delivery to ensure equity of access to services.
		4.5.3	Explore shared service delivery opportunities.
		4.5.4	Undertake reviews of our activities to ensure an increase in innovation and reduction in costs.
		4.5.5	Ensure a comprehensive review of our service provision in line with the objectives of 'LW Service'
		4.5.6	Address complaints in a timely manner and identify opportunities to improve service delivery
		4.5.7	Identify opportunities to seek feedback on our service provision and delivery

## KEY INITIATIVES

- Implement LW Service and undertake a comprehensive review of all Council services and activities
- Review Councils current community engagement with particular focus on the effectiveness of Section 41 Committees and identifying alternative informal means of engagement.
- Develop a Community Engagement Strategy
- Strengthen the partnership with the Unley City Council.
- Implement a professional development program for all Elected Members

# Innovation and Excellence

*Being an organisation that has a constructive culture and the capacity to be innovative, effective and efficient in delivering quality services to the community.*

A conscious effort has recently been made implementing tools to assist us in identifying ways to work toward a more constructive and innovative culture. Organisational culture covers all aspects of an organisation, including operational, corporate, personal and social aspects. Some might say it's the glue that binds an organisation together.

We have identified that persistent, optimistic, well placed individuals driven by innovation are an essential ingredient in creating a positive organisational culture. Whilst individuals are central to the innovation process within organisations, an innovative culture, by definition should embrace all members of the organisation.

Therefore it is the way individuals work together sharing their creativity and enthusiasm for new ways of working that leads organisational innovation. A

culture of innovation is also intrinsic to be a high performing organisation. In order to achieve this , we need to ensure all staff are energised, aligned, engaged and work as a team.

***A high performing organisation is one that achieves financial and non financial results that are better than those of its peer group over a longer period of time by adapting well to changes and reacting quickly, by managing for the long term, by setting up an integrated and aligned management structure, by continuously improving its core capabilities and by truly treating the employees as its main asset.***

In short, we want to be the best we can be so we can provide quality services to the community.

GOALS		STRATEGIES	
5.1	Organisational Development - LW People  <i>Be recognised as a high performing, values based organisation.</i>	5.1.1	Implement initiatives that will create a constructive culture that is not afraid of change and can readily adapt.
		5.1.2	Implement initiatives that will ensure we are recognised as a high performing organisation.
		5.1.3	Implement initiatives that will create a values based organisation.
		5.1.4	Implement strategic human resource management initiatives to attract and retain highly talented employees.
		5.1.5	Provide relevant resources, training and professional development opportunities for all employees.
		5.1.6	Encourage innovation, continuous improvement and efficiency.
		5.1.7	Utilise tools to measure improvements to our constructive culture and service delivery.
		5.1.8	Promote safety in the workplace and community through a robust system of Workplace Health and Safety (WHS) plans, policies and actions.
		5.1.9	Undertake organisational structure reviews to ensure we have the capacity to meet current and future demands.
		5.1.10	Improve our internal communication and information sharing.
KEY INITIATIVES			
<ul style="list-style-type: none"> <li>• Implement our LW People Strategy</li> <li>• Regularly measure our culture and identify areas for improvement and innovation.</li> </ul>			

# REVIEW & PERFORMANCE MANAGEMENT

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*Implementing a process to monitor the performance of, and to regularly review LW Future are essential activities to guarantee its success and to ensure we are accountable to our objectives, goals, strategies and key initiatives.*

We will review LW Future annually in February in order to ensure LW Future remains relevant, is up to date and reflects changing circumstances and challenges. The review of LW Future will form a part of the commencement of our Annual Business Planning process each year.

Projects that will be inserted into the Annual Business Plan will need to align with the objectives, goals and strategies within LW Future.

# CONTACT DETAILS & FURTHER INFORMATION

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*A copy of LW Future is available on our website at [www.loxtonwaikerie.sa.gov.au](http://www.loxtonwaikerie.sa.gov.au)*

Our website has recently been updated and contains a vast array of information regarding our services and activities. It also contains all the other relevant plans and documents mentioned within LW Future.

If you have a question or comment regarding LW Future, or any other query regarding our business, please contact us.

**In person at one of our offices at:**

Loxton Office  
29 East Terrace Loxton

Waikerie Office  
Strangman Road Waikerie

**By Post:**

PO Box 409  
Loxton 5333

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(08) 8584 8000 or (08) 8541 0700

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**Or connect with us through Facebook:**

District Council of Loxton Waikerie  
<https://www.facebook.com/loxtonwaikeriecouncil>



## DISTRICT COUNCIL OF LOXTON WAIKERIE

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